



The City of Greenville and Duke Energy will pay up to **\$3,000** to bury your service line!

The **POWER ON** program provides financial assistance to make undergrounding your service line affordable. Burying the last line reduces the likelihood of a power outage and ensures faster restoration during power loss.

What is a Service Line?

A service line is the power line that runs from Duke Energy's utility pole to your home's meter box. If a meter box update is needed, the City offers an additional \$300 reimbursement for the conversion.

The Process

- 1 The homeowner submits an application with the City.
- 2 After eligibility is confirmed, the application is forwarded to Duke Energy.
- 3 After conducting an initial assessment, a representative from Duke Energy contacts the homeowner to discuss the scope of the project, potential obstacles and the cost estimate.
- 4 The homeowner has 30 days to decide whether to proceed and to pay any additional cost over the allotted \$3,000 subsidy (if necessary) and update the meter base (if required). The cost for the average single-family home is \$2,900.
- 5 When all applicable conditions are met, Duke Energy schedules and completes the service line burial work, switches over the power feed and removes the associated overhead service line.



Online forms are available at greenvillesc.gov/poweron.

You can also submit the following information by mail or fax: your name, street address and zip code, phone number, e-mail address, the address of the residence you would like to have assessed, and a detailed description of any major electrical or landscaping upgrades that are in progress.

Mail to Nancy Sue, PO Box 2207, 8th Floor, Greenville SC 29602; fax to 864-467-5754 or email to nsue@greenvillesc.gov.

**Must be located within Greenville city limits. This program only includes burial of your service line; other utility lines are not included. If you choose to proceed, you are responsible for marking all privately owned utilities prior to burial of your service line. These include (but are not limited to) water lines, sewer lines, invisible fences, irrigation systems and private yard lights.*

