How do I sign up?
To submit an online application for the program, visit www.greenvillesc.gov/weatherthestorm. You can also submit the following information by mail or fax:

1. Your name
2. Your street address and zip code
3. Your home phone number
4. Your cell phone number
5. Your e-mail address
6. The address (or addresses) of the residence(s) that you would like to have assessed
7. A detailed description of any major electrical or landscaping upgrades that are being made at the address(es) listed above

Please submit your information to:

Nancy Sue
Utility Undergrounding Program
PO Box 2207 - 8th Floor
Greenville, SC 29602
(864) 467–5754 (fax)
nsue@greenvillesc.gov

The City of Greenville and Duke Energy will pay up to $1,500 to bury your service line. For more information, visit www.greenvillesc.gov/WeathertheStorm.

*Must be located within Greenville city limits.
Background
In December 2005, the Greenville area experienced a catastrophic ice storm, during which thousands of city residents endured days-long power outages. Following that event, the City of Greenville began working to develop a program that would reduce the time it takes for power to be restored to its citizens in the wake of severe weather. In 2010, the City launched a residential undergrounding program called Weather The Storm to bury service lines in residential areas within the city limits. The program was developed in partnership with Duke Energy and was designed to help improve Duke's ability to respond to severe storm outages by reducing the time required to repair overhead services which have been torn down by fallen trees, tree limbs, ice and other weather events.

Program Overview
While converting overhead power lines to underground can be a complex and costly endeavor, the Weather The Storm program streamlines the process for burying residential service lines and makes it an affordable option for homeowners by providing financial assistance. For each eligible residence, the program pays up to $1,500 toward the cost of burying the service line (the total cost will vary from residence to residence depending on a number of factors).

What is a Service Line?
A service line is the power line that runs from Duke Energy's utility pole to your home's meter box. If a meter box update is needed for your home, the City offers an additional reimbursement of up to $300 for the cost of the conversion.

It is important to note that this program only includes burial of your service line; other utility lines are not included. If you choose to proceed with the program, you are responsible for marking all privately owned utilities prior to burial of your service line. These include (but are not limited to) water lines, sewer lines, invisible fences, irrigation systems and private yard lights.