Public Meeting: Customer Listening Session
100 W. McBee Avenue, Greenville, SC 29601
(Board Conference Room)
Tuesday, February 4, 2020 – Drop In 11:30 a.m. to 12:30 p.m.

Contact Liaison: James Keel
Staff Liaison: Kayleigh Sullivan

1. Welcome
2. Provide feedback to staff on the following topics:
   a. Connections – Are connections outside of the downtown terminal effective for you?
   b. Fare – Would it be helpful for you if “transfers” were eliminated and replaced with a flat rate for boarding?
   c. New Policies – How has the on-time departure policy (effective January 2) affected you?
   d. Route Changes – How have the July 1, 2019 route changes impacted you?
   e. Other Comments – What other thoughts or route changes would you like to recommend?
3. Adjournment

Future Meeting Dates:
Additional Customer Listening Sessions:

- Thursday, February 6 – Drop in between 6:30 a.m. and 7:30 a.m. at the Transit Center (100 W. McBee Avenue, Greenville, SC 29601)